



Computer, Internet, Phone and Printing services

3,014

Attendees at Workshop and events

176

Ongoing program participants 951

One-on-one services 601

Units of direct 28 services

Units of Follow up

Total service encounters 5,373



New clients

281

Unique clients

771 Clients accessed

services

Senior Supports - Units

 $445_{(120 \text{ follow up calls and})}$

325 in person and on line participants)

Primary Health Care

New clients (82

follow ups)

Employment Support

12

Settlement Support

18

Community Support Liaison

192 visits

Senior program @ 55 Bleecker



Service partners

12

Resident Partners

14

Service partner led programs

18

Resident led programs

14

Warm Transfer

33

Referral to other agencies 71

from other partners

17

High Need clients 6

Home Visits 7

Incidents at The Corner **3**

% Room Usage

60%

Feedback

2 feedback from feedback box

Tax Clinic 53

Workers Action Members Meet 9

