



Computer, Internet, Phone and Printing services

1,814

Attendees at Workshop and events

311

Ongoing program participants 660

One-on-one services 310

Units of direct services 28

Units of Follow up

Total service encounters 4,509



New clients

183

Unique clients

504 Clients accessed

various services

Senior Supports - Units

 $893_{(500 \text{ follow up calls and})}$

393 in person and on line participants)

Primary Health Care

7 New clients (58 follow

ups)

Housing Support

14

Settlement Support

14

Community Support Liaison

208 visits

New Service Seniors program @ 55 Bleecker



Service partners

9

Resident Partners

8

Service partner led programs

19

Resident led programs

13

Warm Transfer

63

Referrals

43

High Need clients

24

Home Visits

3

Incidents at The Corner **3**

% Room Usage

60%

Response to critical incidents

