



St. James Town Service Providers Network

Agency & Community Partners' Service Adjustment Updates in lieu of COVID 19 support

Bleecker Wellesley Activity Network

Operational Changes:

Meal Program is now take-out only & free fresh produce project is at the same time. Contact by phone only and for meals you must be pre-registered.

Services Offered:

Offices closed as are programs and groups. WhatsUp group cancelled.

Sherbourne Health

Operational Changes:

N/A

Services Offered:

Only urgent care to existing clients. All groups/community programs have been cancelled until further notice. In person urgent care and Supporting our Youth appointments for existing clients on the phone.

Fred Victor

Operational Changes:

Modifications on existing services.

Services Offered:

Shelters, housing, drop-in and food programs are all still open. Some have been modified to reduce the number of people congregating or to implement social distancing.

Growing Together-Sick Kids Community Mental Health

Operational Changes:

Offices closed. All staff working from home.

Email: sjtspn@stjamestown.org

Robb Johannes (co-chair):

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Sehr Athar (co-chair):

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Services Offered:

For SJT families if you require support from Growing Together, contact Tamara by cell phone at 416-456-1523, then we can connect families to staff based on need for phone support.

Dixon Hall:

Operational Changes:

Office locations are closed, including tax clinic services.

Services Offered:

All shelters, respite sites and Out of Cold programs are open. Meals on Wheels and Toronto Ride (Community Transportation) programs are open on a limited basis. Remote supports available for Children and Youth and Employment Services.

The 519:

Operational Changes:

All regular programs and services (including counselling, housing and settlement appointments and groups, as well as drop-in programs), space bookings, workshops, and community-led initiatives have been cancelled until further notice.

Services Offered:

The 519 is providing the following services:

Take Away Meals:

We will be providing free ready-to-go meals 7 days a week on The 519 patio in front of FABARNAK Café. The program will be active Mondays to Fridays at 1pm and 4pm and Saturday and Sunday at 12:30pm

Friendly Check-In by phone or email:

We are offering our communities a friendly phone or email check-in by The 519 staff once a week during Monday to Friday. This service is to check-in on how you are doing, and offer information and updates. Please note that this is not a counselling session. Folks can register for

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the Friendly Check-In program, by completing the following online form:

https://the519.formstack.com/forms/friendly_phone_program.

Through this form, they may also give The 519 consent to contact emergency response services on their behalf and share their information with them, in case of an emergency.

The Neighbourhood Group, Central Neighbourhood House & Neighbourhood Link Support Services:

Operational Changes:

Offices and buildings are closed but we are offering client supports by phone and online through emails. If the situation is urgent after doing a pre-screening to assess risk we are doing limited in person home visits. Essential services: PSW's, Meals On Wheels, RIDE transportation and The Food Bank are being delivered with protocol to keep staff, clients and volunteers safe. All group programs are suspended.

Services Offered:

Supportive Housing, Case Management, Client Intervention and Assistance Personal Support Services (may revert to essential services if needed due to PSW shortages), Transportation (Toronto RIDE with limitations), Meals on Wheels, Teasdale Food Bank, Easy Access Voicemail (for current clients), Independent Living Supportive Housing: Case Management (by telephone or online mainly, some in person if essential), Respite Care (urgent services only). Client Intervention and Assistance Street Survivors, Settlement Support, Housing Access are continuing online and by phone. Vulnerable Seniors and Safe Seniors are continuing with existing clients by telephone and some limited home visits.

Employment Services:

Employment Ontario (by telephone or online only), New Knowledge/New Steps (by telephone or online only), YouthWorks (by telephone or online only), Moving Forward (by telephone or online only).

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CCC-Hospice Toronto:

Operational Changes:

All group activities at The Corner are cancelled.

Services Offered:

Will continue existing groups electronically in possible ways.

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